



Onslow Infant School

Powell Close, Onslow Village, Guildford, Surrey. GU2 7DD

Tel: 01483 532726

Email: info@onslow.surrey.sch.uk

Web: www.onslow.surrey.sch.uk

Head Teacher: Katherine Donlon

2nd October 2026

Dear Parents and Carers,

We wanted to let you know about a change we're making to the way the PTA sells tickets for our events.

Going forward, we'll be using **Zeffy** for our online ticket sales. We're hoping this will make buying tickets easier for you, simpler for us behind the scenes, as well as saving the PTA from having to pay the transaction fee we had to with the previous provider.

Why Zeffy?

There are lots of benefits to using Zeffy:

- **Easy online ticket booking** – you can purchase your tickets quickly and easily from your phone or computer.
- **Digital tickets** – your tickets and booking information will be sent to you electronically, so there's no need to worry about losing a paper ticket.
- **Everything in one place** – Zeffy helps us keep track of ticket sales, payments and attendance.
- **More money stays with the PTA** – Zeffy doesn't charge the PTA the usual platform or transaction fees, meaning more of the money raised can go towards supporting our school and the children.
- **Less administration for our volunteers** – it will make managing events and ticket sales much easier for the PTA team.

A note about the optional Zeffy contribution

When you get to the checkout, you may notice that Zeffy automatically suggests a **contribution to Zeffy**. Please don't worry — **this is completely optional and is not a charge from the PTA**.

Zeffy provides its platform free of charge to organisations such as our PTA and funds its service through optional contributions from users.

If you don't wish to make a contribution, you can simply **change the contribution amount to £0 before completing your purchase**.

You can also choose to leave the suggested contribution in place if you would like to support Zeffy — but there is absolutely no obligation to do so.

We hope you'll find the new system easy and convenient to use. Most importantly, it will help us spend less time on administration and more time organising the events and activities that benefit our school community.

As always, thank you so much for your continued support of the PTA. Every ticket purchased and every bit of support makes a difference to our children and our school.

If you have any questions, concerns or problems using this, please do let us know and we will do what we can to help.

Warm wishes,
The PTA

