



# Fire Safety

## Information for Parents and Carers

Dear Parents and Carers,

Your child recently took part in a fire safety session led by Surrey Fire and Rescue Service, where they learned key skills to help keep themselves and others safe.

We encourage you to take a few minutes to speak with your child about what they learned. As a follow-up, we'd also like to share some important steps you can take to help keep your family safe from fire — and be prepared in case of an emergency.

### Fire Safety in The Home

How you can keep your family safe from fire:

- **Smoke alarms save lives:** Make sure you have working smoke alarms fitted on every level of your home. Test them once a week.
- **Fire action plan:** In case of an emergency, create a fire action plan with your family. Make sure everyone knows the quickest and safest way out — and that exit routes are kept clear. [Home fire action plan - Surrey County Council](#) Remember **'Get out, stay out and call 999!'**
- **Check before bed:** Turn off and unplug all electrical appliances (unless they are designed to be left on – like your fridge/freezer), turn heaters off, use fire guards, and properly extinguish candles and cigarettes. Ensure internal doors are closed to help stop the fire spreading.



### Calling 999

- **Know your address:** Teach children their home address in case they ever need to call 999.
- **Calling 999 is free** from any phone and is answered 24 hours a day.
- **Accessibility:** For those who are deaf, hard of hearing or speech impaired, 999 can be accessed in a variety of ways. Learn more at: [Contact 999 using Relay UK - How to use Relay UK | Relay UK](#)

### Clothing Fires

What to do if your clothes catch fire:

**Stop, Drop & Roll** – stop moving, drop to the ground, and roll to smother flames.



**For wheelchair users: Stop, Cover to Smother** – use a material like a blanket or coat to smother the flames.





## Seasonal Safety: Celebrating Safely This Autumn

Autumn is full of exciting celebrations like Halloween, Diwali and Bonfire Night — but it's also a time when the risk of fire injuries can increase. Whether you're watching fireworks, using candles or dressing up, here are some seasonal safety tips to help keep you and your family stay safe:

- **Firework Safety:** Whenever possible, attend organised displays. Store fireworks safely, keep away from children and dispose of them properly. [Staying safe with fireworks](#)
- **Burn First Aid:** Cool burns under cold running water for at least 20 minutes. Cover with cling film or a clean plastic bag. Call 999 if needed.
- **Candle Safety:** Never leave candles unattended. Keep them away from anything that can catch fire. Battery-operated tea lights are a safer option. [Diwali poster a4](#)
- **Costumes & Decorations:** Choose flame-resistant costumes (look for the **CE** or **UKCA** mark) and wear clothing underneath for extra protection. Keep decorations and candles away from doorways and paths to protect trick-or-treaters. Reflective tape and glow sticks make costumes fun and keep children visible at night.



You can find helpful posters and guidance on seasonal fire safety — including Bonfire Night and Diwali using the links provided.

We've also included some **fun activity sheets** for your child to complete at home — a great way to reinforce the safety messages!

## Further Information

Following our session today, your child may ask questions that you cannot answer. If you would like further information, please visit [Fire safety information for parents and carers - Surrey County Council](#)

To book a **free Safe and Well Visit** for yourself, or refer a loved one or someone you're worried about, do one of the following:

- Visit [www.surreycc.gov.uk/safeandwell](http://www.surreycc.gov.uk/safeandwell)
- Scan the QR code with your phone camera
- Call free on 0800 085 0767
- Text to 07971 691898 with:
  - your name • a contact number
  - your postcode • your primary concern - such as smoke alarms, a disability, or safety concern.

We also offer **free home visits** to provide personalised fire safety advice. If needed, we can supply and install smoke alarms and other fire safety equipment free of charge. Find out more at: [Surrey Fire and Rescue service - Safe and well checks for your home - Surrey County Council](#)

For information on other potential risks in Surrey, and what you can do to prepare for them, please follow this link [Risks in Surrey and how to prepare - Surrey County Council](#)

**Thank you for helping us keep your family and community safe.**

For more information visit  
[www.surreycc.gov.uk/fire-safety-education](http://www.surreycc.gov.uk/fire-safety-education)

